

APR 26 2023



U.S. Customs and
Border Protection

INFORMATION BULLETIN NUMBER 23-01

TO: Importers, Brokers, and Other Interested Parties

SUBJECT: Contact Information for Cargo and Agriculture Resolution
U.S. Customs & Border Protection Miami/Tampa Field Offices Ports of Entry

The following email addresses are being provided for the industry to contact CBP to resolve cargo and agriculture processing issues at Miami/Tampa Field Office Ports of Entry.

Miami International Airport (5206)

Cargo Processing	miacargogeneralcargo@cbp.dhs.gov
Cargo Rover Team	crumia@cbp.dhs.gov
Export Control	miaexport@cbp.dhs.gov
ECCF (Couriers)	miamieccf@cbp.dhs.gov
International Mail Facility	miamiimf@cbp.dhs.gov
Agriculture Cargo Operations	agcustomerservice@cbp.dhs.gov
Agriculture Cargo Clearance	agdis@cbp.dhs.gov
Pest Interceptions	aqasmia@cbp.dhs.gov

Miami Seaport (5201)

Agriculture/Trade Operations Seaport Cargo Center	msetraderesolution@cbp.dhs.gov
Agriculture Cargo Operations	miamiseaportaqi@cbp.dhs.gov
Trade Enforcement Team (TET) – CIPS	mse-tet@cbp.dhs.gov
Bonded Facilities	miamiwit@cbp.dhs.gov
Vehicle Export	miamiveh@cbp.dhs.gov
Marine Unit	mse-marine@cbp.dhs.gov

Port Everglades Port of Entry (5203)

Agriculture Cargo Operations	pevflagriculture@cbp.dhs.gov
Trade Operations	pev-trade@cbp.dhs.gov
Formal Vessel Entrance Clearance/Cruising Licenses	pev-vecs@cbp.dhs.gov
Aqualane/Vessel Clearance Documents	pev-vessels@cbp.dhs.gov
Outbound and Vehicle Exports	pev-atcetoutboundexodus@cbp.dhs.gov

West Palm Beach (5204)

Agriculture Operations

wpbagriculture@cbp.dhs.gov

Trade Operations/Cargo

westpalmbeach-trade@cbp.dhs.gov

Area Port of Jacksonville (1803)

Agriculture Operations Cargo

jacksonville_cbp_agriculture@cbp.dhs.gov

Trade Operations Cargo

jacksonvilletrade@cbp.dhs.gov

General Contact for Reporting

JMASTT@cbp.dhs.gov

Outbound

jax-outbound@cbp.dhs.gov

Vessel Entrance Clearance (VEC)

jaxvecs@cbp.dhs.gov

Panama City (1818)

Agriculture and Trade Operations Cargo

panamacitycbpof@cbp.dhs.gov

Pensacola (1819)

Agriculture and Trade Operations Cargo

pensacolaops@cbp.dhs.gov

Area Port of Orlando (1808)

Agriculture and Trade Operations Cargo

mcotrade@cbp.dhs.gov

Port of Sanford (1809)

Trade Operations Cargo

sfbtrade@cbp.dhs.gov

Port Canaveral (1816)

Trade Operations

trade-pcfportcanaveral@cbp.dhs.gov

Area Port of Tampa (1801)

Agriculture

tpaagspec@cbp.dhs.gov

Trade Cargo

tampa-cargo@cbp.dhs.gov

Sea Port Ops -Vehicle Exports, Vessel Agent Inquiries

tampaatu@cbp.dhs.gov

Fort Myers (1822)

Agriculture and Trade Operations Cargo

rsw@cbp.dhs.gov

Ports Manatee and Sarasota (1821 and 1883)

Agriculture

tpaagspec@cbp.dhs.gov

Trade Operations Cargo

cbpmanatee@cbp.dhs.gov

You should receive a response within 24 hours from CBP's receipt (excluding weekends & federal holidays) of your inquiry. All emails will be vetted and reconciled based on a first-in/first-out basis. Issues that cannot be resolved within 24 hours will be forwarded to the appropriate Customs and Border Protection office for resolution.

The subject line must contain the complete Entry Number, Master Bill of Lading and any associated House Bill of Lading Number, Import Security Filing Identification Number or other relevant identify information. By providing this information, it will assist in sorting of the messages to ensure distribution to the appropriate personnel. It is important that any replies or forwarded emails keep the same subject line so that all messages are easily identified for follow up/research. The initial inquiry message text should contain as much information as possible to clearly identify the issue. The information provided should include, but not limited to the items identified below:

- Shipment Details/Information
- Date of Arrival
- Bills of Lading
- Type of Bill - (Master/House)
- Entry Number(s)
- Date Entry Filed
- Number of Containers
- Container Number(s)
- Physical Location

DISCLAIMER: This information has been prepared for your convenience by U.S. Customs and Border Protection (CBP) personnel at the Miami and Tampa Field Offices, Miami, Florida. This material is intended to serve as a guide and is subject to change without notification due to mission of CBP.



Stephen Silvestri
Assistant Port Director
Port Everglades/Fort Lauderdale-Hollywood International Airport
U.S. Customs and Border Protection
Miami/Tampa Field Offices