

### WELCOME ONBOARD

Owning a luxury yacht is a privilege. To ensure you make the most out of it, you need an expert partner to manage every single detail.

Sunseeker SYM Concierge is a world-class, personally dedicated service that ensures you receive exactly what you want, when you need it.

Our experienced and professional team is on hand to organise everything onboard and onshore, so you don't have to. Berthing, crew, logistics, provisions, toys & tenders – we've got it covered.

For us, it's all about your experience. Your satisfaction and comfort is what matters

to us the most. So when you need to reserve a restaurant, we will find you the best. If you need a company to arrange all of your periodic servicing and maintenance, we only work with the best, most reliable companies. When it comes to travelling home, we can arrange your journey for you.

With Sunseeker SYM Concierge, you will deal directly with a member of our senior team. One number, one email, one hundred percent committed to exemplary service.

So call us. We will take care of it you. No fuss. No hassle. Rest easy.















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### **WHO WE ARE**

We are the best at what we do.
We have been at the sharp end
of this industry all our lives.
Our team has complementary
skill sets covering the entire
range of needs of a yacht owner.

Sunseeker SYM is backed by deep and varied experience, serious qualifications, sound technical knowledge and a vast network of dedicated collaborators.

Above all, we are committed to the belief that owning a yacht is a privilege - a fun privilege that should involve the least amount of hassle possible!





BEN YOUNG

Managing Director



POLLY WINN Yacht Manager



Compliance & Special Projects



**DAMON TORRY**Company Accountant



FELICIA KLEIN
Accounts



VICTORIA YOUNG
Sunseeker Crew



LORETA CAZACU Sunseeker Crew



NIGEL BENTLEY
Technical Support
Engineer



JOSEPH CUDIAMAT

Deck Department



ARIAL TABUDLONG
Deck Department

### WHAT WE DO

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•	COURIER SERVICES	
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# PERSONAL SHOPPING & YACHT PROVISIONING

Sunseeker SYM can arrange your provisioning ahead of your arrival. Drinks, groceries, British bacon? We will even unpack and put it away onboard. We can also take the hassle out of present buying and will source gifts on your behalf.



## BOOKINGS & RESERVATIONS

With a combined selection of excellent contacts, let us make your berth, restaurant, nightclub, helicopter or private plane reservations on your behalf.

# SOURCING & HIRING CREW

Our team can source and supply the best crew for your yacht or villa – from part time captains, stewardesses, chefs and day skippers, to last minute cleaning teams, drivers, yoga instructors or personal trainers.



#### BOAT MANAGEMENT

Our experienced technicians will control worklists, servicing & repairs of onboard machinery and advise on technical matters. What's more they will be present to take care of your best interests when subcontractors are onboard.





# TECHNICAL SUPPORT

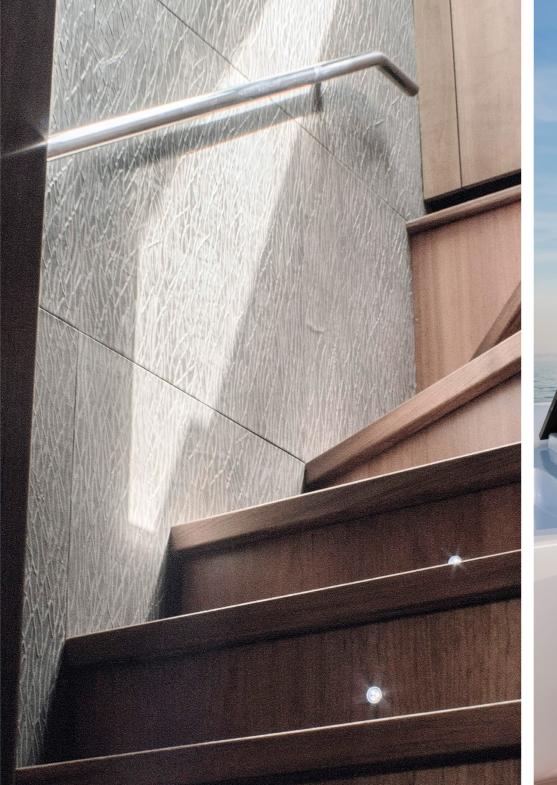
Driving your boat at sea or underway? For peace of mind whilst you are enjoying your yacht, our support team can be easily reached. With their extensive technical knowledge, our experts can advise you on the best solutions to any issue you encounter.

#### REFIT

Whether it's a decking upgrade or a complete interior refit, let us manage your project for you. We will source the experts you need, from contractors, carpenters, hydraulics, plumbers, electricians, gel coat & paint repairs, upholsterers, carpet cleaners, propulsion experts, divers, safety experts to metal & stainless fabricators.

### CLEANING & MAINTENANCE

Need divers to clean the hull? Or weekly exterior washdowns? Interior cabin detailing? Organising cupboards or wardrobes? We will manage everything, including laundry requirements before and after your visit.





#### BOAT RELOCATION

Moving and delivery of your boat to your specified location can be a complex business. We can supply an experienced captain to take care of this safely and securely.

Looking to enjoy your yacht in a completely different location for a fixed period of time? We can deliver and set up your boat for you, whilst you work with our experienced concierge team to create a tailor-made cruising itinerary.

### BESPOKE CRUISING ITINERARIES

With over 20 years of experience navigating the Western Mediterranean, we are well qualified in creating the finest cruising itineraries. From advising you on the most the suitable ports for your yacht, to the best places to visit, our team will sit down with you to plot a custom itinerary based exactly on your needs, no matter how complex or extensive they are.

## NEW BOAT LOGISTICS

Need help packing up your existing yacht, inventories, removals, storage, transport, or organising relocation? Let us take care of it, hassle free.



# BERTH RENTAL, SALE & PURCHASE

When it comes to securing a permanent berth for your yacht, our team can help source your desired berth across the Mediterranean, guiding you through the rental, sale or purchase process.

#### **SAFETY**

The SYM team will carry out full safety checks regularly onboard, logging all servicing dates to remind you when your safety equipment is due for renewal and organising this on your behalf. Trust us to take care of your safety and security.

#### **ACCOUNTING**

We will manage your funds and provide a local bank account to pay your invoices, presenting you with a monthly report tailormade to your needs.









# TENDERS & TOYS

Seadoos, paddleboards, Jetsurf, jetskis, donuts, trampolines, jet packs, slides, Seabobs – the list goes on! We can hire toys for the period of your stay or purchase equipment for your boat.

# TENDER WINTERIZATION & STORAGE

We will arrange to have your tender collected, winterized, serviced, repaired and stored until the following season.

#### **TRAVEL & VISAS**

No need to panic, our experienced and multilingual team can provide confidential passport or visa application assistance, and help with any additional travel document arrangements.

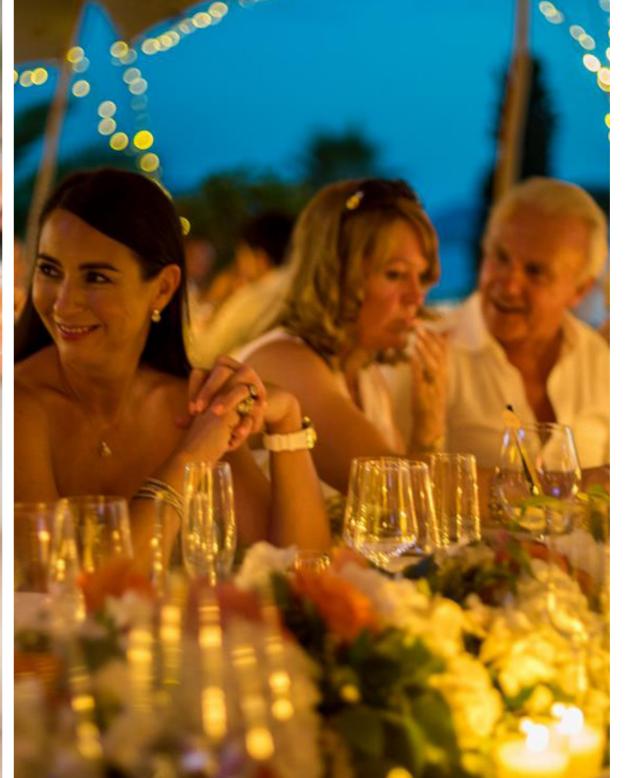


#### **TRANSPORT**

Whether you would like to hire a classic car during your visit, arrange a special treat for your guests by way of a helicopter transfer, or simply require a taxi or a private driver to the airport, we can take care of this for you.







#### LOCAL KNOWLEDGE

Which is the best gym in local area, where can we go diving, wine tasting, see art galleries, mountain villages, find cooking classes? With our extensive local knowledge, the team at Sunseeker SYM will tell you...

#### PARTY PLANNING

We can help you plan birthdays, weddings, anniversaries, surprise events or family occasions. Let us organise the cake, florist, DJ, live music onboard, extra crew, caterers and more.

#### **COURIER SERVICES**

The Sunseeker SYM team will send your parcels and track & receive your deliveries. We will keep you updated on incoming orders and deliver them to you onboard.



#### **FLORISTRY**

Whether you need to organise flower arrangements for charters, or fill the boat with flowers to welcome your guests on board, we have the best floristry contacts at our fingertips.



At Sunseeker SYM Concierge we realise the importance of trust. We work hard to build long-lasting relationships with you, maintaining your most fun asset season after season. We have confidence in our ability and so should you.

### "IF YOUR TIME IS PRECIOUS AND GOOD SERVICE IS IMPORTANT TO YOU, THEN I WOULD STRONGLY RECOMMEND THE SUNSEEKER SYM TEAM."

Owner – 68 Sport Yacht

"SUNSEEKER SYM HAVE SORTED ALL OUR YACHT MANAGEMENT NEEDS FROM BERTHING, REPAIRS, MAINTENANCE AND CREWING THROUGH TO HELPING WITH LOCAL KNOWLEDGE ABOUT TRIP PLANNING, PORTS, SIGHTS TO SEE AND RESTAURANTS."

Owner - Manhattan 60

### "THE TEAM AT SUNSEEKER SYM HAVE BEEN AN INTEGRAL PART OF OUR YACHTING ENJOYMENT IN THE MEDITERRANEAN."

Owner - 88 Yacht

"WE'VE VERY MUCH ENJOYED THE BENEFITS OF USING SUNSEEKER SYM'S SERVICES NOT ONLY FOR SERVICING AND TECHNICAL SUPPORT, BUT ALSO FOR ASSISTANCE WITH DAY TO DAY LIFE ON BOARD."

Owner - Predator 74

"NO MATTER HOW DIFFICULT AND POPULAR
THE PORT OF CALL WAS YOUR TEAM WERE ABLE
TO NETWORK AND FIND US A BERTH IN THE MOST
DESIRABLE OF LOCATIONS."

Owner - 27 Metre





